



**Please check the length of the warranty period of your model at point of sale with your retailer.**

As a manufacturer, we reserve the right, at our sole discretion, to introduce promotional warranties on select products from time to time.

Promotional warranties will be subject to terms and conditions issued at the time the promotional warranty is launched.

**Your Warranty Terms and Conditions:**

We take great care in manufacturing our products to high standards. However, on rare occasions, an appliance may need attention, and our Service Partners will ensure that your product is repaired with no cost to yourselves whilst in your warranty period, following an electrical or mechanical breakdown.

**Your warranty is subject to the following conditions:**

- The Warranty period begins from the date of the delivery to the end user. The proof of purchase should be retained, the engineer will need to check proof of purchase before any repair is completed.
- Any Cosmetic damage or missing parts must be reported within 28-days from the date of purchase.
- The Appliance must be fitted by a suitably qualified or competent person in accordance with our installation instructions and the Gas Safe regulations.
- The appliance is only intended for use in the territories indicated on the data badge.
- Our appliances must be used in domestic settings, not for commercial use or non-residential homes/households.
- The consumer must operate and maintain the product in accordance with the manufacturer's instructions.
- The consumer is responsible for notifying Stoves promptly of any issues arising within the warranty period.
- The manufacturer's warranty is valid only in the United Kingdom.

**Exclusions from the guarantee:**

- Damage resulting from transportation, improper use, neglect or interference, or as a result of improper installation. Transit or delivery damage caused by a third party.
- The cost of repairs where the issue occurred as a result of accidental damage. This includes but is not limited to, damage which occurs as a result of external influences, misuse, unauthorised modifications, or abuse of an appliance.
- Repairs necessary to right a repair attempted by anyone other than a GDHA authorised repairer. This warranty does not cover indirect or consequential losses, including but not limited to loss of income.
- The cost of replacing consumables, such as fuses, light bulbs or charcoal filters. The cost of routine maintenance and cleaning of the appliance.
- Appliances which have been bought or received second-hand will not qualify for the manufacturer's warranty.
- Appliances which have been sold as graded stock will qualify for a functional warranty only, and any cosmetic issues which do not affect the operation of the appliance will not be covered by the manufacturer's warranty.
- The manufacturer's warranty will not apply if the serial number and/or data badge has been defaced or removed from the appliance. The manufacturer's warranty will not apply if the appliance has been purchased from a non-approved reseller.

**Limitation of Liability for Indirect and Consequential Losses**

The manufacturer shall not be liable for any indirect, incidental, or consequential losses or damages arising from the use or inability to use the product, including but not limited to, loss of profits, loss of business, loss of opportunity, or any other form of financial loss.

This limitation of liability applies regardless of whether the loss is caused by a defecting the appliance, or any other failure covered by the warranty. Nothing in this warranty shall affect your statutory rights as a consumer, which cannot be excluded or limited by law.