Our Warranty

Should you need it . . . .

Inside the paperwork which has come with this appliance, there is a leaflet and card explaining the terms of our extended warranty and guarantee. In order to apply for our five year guarantee, simply fill in the details on the card and post it off, this will register your appliance. Should you wish to take out extended warranty, please fill in the details on the leaflet and post this off to:

Glen Dimplex Australia,
Unit 2, 205 Abbotts Road
Dandenong South
Victoria 3175
Australia

If your appliance is covered by the warranty and guarantee, you will not be billed for work undertaken should your appliance be faulty, terms and conditions do apply, so please read through the literature carefully.

Please ensure that you have available your appliance’s model number and serial number, there is a space at the back of this book for recording that information.
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*Please keep this handbook for future reference or for anyone else who may use the appliance.*
Thank you for choosing this Stoves appliance

We hope the following information will help you to quickly familiarise yourself with the features of the appliance, and to use it successfully and safely.

Our policy is one of constant development and improvement. Strict accuracy of illustrations and specifications is not guaranteed. Modification to design and materials may be necessary subsequent to publication.

Your 1st year guarantee

To fulfil the conditions of your guarantee, this appliance must be correctly installed and operated in accordance with these instructions, and only used for normal domestic purposes.

Electrical connection

Please refer to installation instructions for electrical connection.

In your own interest, and that of safety, make sure that the installation is carried out by a competent person.

Disconnection of electric appliances should always be carried out by a competent person.

Warning: This appliance must be earthed.

Environmental Protection

We are committed to protecting the environment and operate an Environmental Management System.

Disposal of packaging

- All our packaging materials are recyclable and environmentally friendly.
- Please help us to protect our environment by disposing of all packaging in an environmentally friendly manner.
- Please contact your local authority for the nearest recycling centre.

Caution: Packaging materials can pose a risk of suffocation - keep away from children.

Before use

Please read the instructions in this handbook before using or installing this appliance.

Make sure that all packaging is removed before installation.

Before using the hob for the first time, apply a thin coating of cleaner conditioner to the hotplate glass, and polish the glass surface with a clean dry cloth. Follow the instructions given in the “Care & Cleaning” section.
Keep children away from the vicinity of the hob when you are cooking.

Cooking will be a pleasure if you follow a few rules and look after your hob.

- Use pans with a flat base which are stable in use, and avoid using any old misshapen pans or any pan which is unstable when placed on a flat surface.
- **Never** leave fat or oil unattended on an operating hotplate.
- Keep all flammable materials away from the hob.
- Do not place aluminium foil on the hob surface.
- When cooking, turn pan handles to a safe position, so they are out of reach of children, not overhanging the appliance and cannot be caught accidentally.
- **Caution:** Do not use the hob if the glass is cracked, as electrical parts are directly beneath. To avoid the possibility of electric shock, disconnect the appliance from the electricity and arrange a Service call.

Do not use any part of the hob before the vitro-ceramic top has been changed.

- Commercial simmering aids should not be used as they create excessive temperatures that can damage the surface and may cause a hazard.
- The vitro-ceramic surface is very tough, but it is not unbreakable; don’t bang pans down onto it.
- Pan bases which are very rough may trap and carry substances which may mark or scratch the hob.
- Avoid friction; over a period of time, this may damage the pattern on the vitro-ceramic top.
- Nothing should ever be left lying on the hob.
- Do not store **CLEANING PRODUCTS** or **FLAMMABLE ITEMS** in the unit underneath your cooking hob.
- Metallic objects such as knives, forks and spoons should not be placed on the hob surface, they are likely to get hot.
- When plugging electric appliances into sockets near the hob, make sure that the cable does not come into contact with a heating zone.

When you have finished cooking check that all hotplate controls are switched off.
USING YOUR HOB

Your induction hob

600CTI

700CTI

Graphics detail

Graphics detail
**USING YOUR HOB**

**Your Induction hob**
Indicator (1 to 9) of power level selected for each heating zone.

Symbol indicating the heating zone on the hob.

Adjustment of power (+ or -) for each heating zone.

On/off control

Boost ‘Power’ Function

The illustration below shows where the power indicators and timer indicator are on your hob (shown as dotted boxes)

Timer display

Hob lock sensor

Timer sensor
How induction works

Principle of induction
“Induction” currents instantly heat the pan*, which then passes its heat on to the food it contains.

*Pans in enamelled steel, cast iron or stainless steel are suitable for use on an induction hob.

With an induction hob, the heat necessary for cooking the food is produced directly inside the pan; the vitro-ceramic glass hardly heats up at all, as it only receives the heat from the pan placed on it.

When compared with conventional cooking hobs, your induction hob is:

- **More economical** - when a pan is lifted off, the zone stops heating immediately.
- **Quicker** - 3000W of power is immediately available at the heating zone.
- **More precise** - the hob reacts immediately to your instructions.
- **Safer** - the temperature of the glass top remains relatively low.

![Diagram of induction hob](image)
**How to use the induction hob cooking zones**

**Switching on**
Look for the controls which correspond to the zone where you have put your pan.

- Press the \[\text{(1)}\] key.
  The power indicator shows 0, next to all the heating zone selectors and the hob is switched on.

- Use the heating zone selectors to choose which zone you wish to use. Ensure that your pans are in place first.

- Adjust the heating power you want using the [+ and -] key.
  After you have pressed the on/off control \[\text{(1)}\] key, if you do not touch any sensor within 10 seconds, the instruction will be automatically cancelled.

- Adjust the power during cooking.
  You can adjust the heating power from 1 to 9 at any time during cooking using the + and - keys.

**Please note:**
Next to the power indicator is a ‘.’ this will flash when a zone has not been selected. When the ‘.’ is static a zone has been selected and the power levels can be adjusted.

You must make sure you have selected a zone before you start, otherwise you cannot make any adjustments.

**The Zone Indicator (Timer)**
On the timer there are four lights at the corners, these correspond to your heating zones. As with the power indicators, these will flash when not selected and remain static when selected. See the programming information on the following page for more details.

**The Power Booster**
To use the power booster for rapid heating, touch the Booster sensor ‘P’, the power indicator will display a P. The booster function stops after 4 minutes automatically. While the booster is on the heating zones at the front of the hob will only reach 600W, this is to prevent over heating.

**Turning a heating zone off**
There are two ways to switch off the Induction hob:

- Touch the ‘-’ sensor until the display shows ‘0’
- Touch the ‘+’ and ‘-’ sensors together.

**Note:**
The hob is equipped with 4 residual heat indicators. The display shows ‘H’ if the temperature of that heating zone exceeds 60°C.

This prevents the risk of burning.

Although there may be slight differences between both types of hob i.e. graphics, the principles of operation remain the same.
Programming a cooking duration

- select the timer key to access the programming function. The corresponding indicator lights flashes.
- Press the ‘+’ key to display the required cooking duration (max 99 mins)
- Press the timer key to confirm the programming operation.

The timer starts counting down immediately. An audio signal sounds at the end of the cooking time and the heating zone switches off. Press the off key to switch off the appliance.

Multiple programming

It is possible to programme more than one heating zone at a time. Simply repeat the above steps on whichever zones you wish to use.

Note: The indicator light will remain lit once the duration has been confirmed. Once a further zone is programmed and confirmed, that will remain lit and the indicator light for the zone programmed first will begin to flash. **This is not an error**, continue with cooking, or programming.

To see how long a zone has, select the zone you wish to look at and touch the sensor. The indicator light will remain lit and the time remaining will show.

An audio signal will sound once the various times have counted down and the zone will switch itself off.

The warming zone

700CTI only

The 700CTI hob incorporates a warming zone which is ideal for keeping food items on an extremely low heat to prevent boiling over or burning.

To operate the warming zone touch the warming zone symbol.

The display above will show ‘1’ to indicate that the zone is active.

Place your pan on top.

To switch off the warming zone, simply touch the warming zone symbol again. The display will show ‘H’ - alerting you that it may be hot to touch with any residual heat. Alternatively, the zone can be turned off when the power symbol is touched to turn off the hob.
Safety
Regularly check that there is nothing (cloth, paper, etc) which might block the air inlet underneath your hob (see section “Installation Instructions”).

Hob Lock
For your safety this hob has fitted with a hob lock. To activate touch the sensor marked: 

LOCK

To unlock, simply press the sensor again.

Audio Warning
An audio signal sounds when your appliance detects a problem on the control panel, such as:
● An object (pan, cover, etc) placed on the control panel for more than ten seconds.
● A spill on the control panel
● Prolonged pressure on the control panel.
The hob will also switch itself off.
To reset, simply touch the power on sensor.

Detection of an object or a pan on the heating zone
A small object - such as a fork, a spoon or even a ring - placed on a hob cooking zone on its own is not detected as a pan.
The display flashes and no heating power is supplied.
The security system acts in the same way when it detects a pan which is not suitable for use on an induction hob.

If you are fitted with a pacemaker or an active implant
The functions of the hob comply with the applicable standards on electromagnetic interference
Your induction cooking hob thus complies fully with the statutory requirements (Directive 89/336/EEC). It is designed to not interfere with the functioning of other electrical equipment as long as these also comply with the same regulations.
Your induction hob generates magnetic fields in its immediate vicinity.
So that there is no interference between your cooking hob and a pacemaker, the pacemaker must be designed in compliance with the appropriate regulations.
In this respect we can only guarantee the compliance of our own product. You can ask the manufacturer or your doctor about the compliance or any incompatibilities of your pacemaker.
Choice of pans

The most suitable pans for induction cooking are listed below.

Note: A pan with a base not absolutely flat may still be suitable, as long as it is not too distorted.

Choose a pan bearing the \textit{class} \textbf{INDUCTION} logo on its base or packaging to be sure that it is perfectly suitable for use on your hob under normal conditions of use.

You can also find a range of pans suitable for induction cooking by looking in quality kitchen shops. Look for the wording and symbol “suitable for induction”.

You probably already have some suitable pans:

- **Pans in enamelled steel, with or without non-stick coating**
  For example; cooking pot, chip pan, frying pan, meat grill pan, etc.

- **Cast iron pans**
  To avoid the risk of scratching the glass top of your hob, use pans with an enamelled base, or avoid sliding the pan across the glass surface.

- **Stainless steel pans suitable for induction**
  Most stainless steel pans are suitable for induction cooking (saucepan, pot, frying pan, chip pan, etc).
  Some stainless steel pans have copper bases which are usually \textbf{not} suitable.

- **Aluminium pans with a special base**
  Choose pans with a thick base, as this ensures more even cooking (the heat is more evenly distributed).

Incompatible pans

Glass, ceramic or earthenware pans, aluminium pans (unless they have a special base), copper pans, some non-magnetic steel pans.

The pan test

Because of its leading-edge technology, your induction hob is able to “recognise” most pans.

Place your pan on a heating zone on power setting 4;

- If the \textit{indicator} stays fixed, your pan is \textit{compatible}.
- If the \textit{indicator} flashes, the pan \textit{cannot be used} for induction cooking.
Advice for selecting suitable pans

- When buying new pans, always refer to the pan manufacturer’s guidelines.
- For best results and energy efficiency it is important to use flat bottomed pans of the correct type.
- Always use pans which are large enough to prevent spillage, especially for deep frying, making jam or cooking with sugar or syrup based substances.
- Trivets, round based woks, heat diffuser pads and over-sized pans are not recommended.
- Avoid using double pans, or old misshapen pans which are unstable and dangerous.

Looking after your pans

Stainless steel pans
Abrasive products should never be used on stainless steel pans. They should be washed with a sponge.

Appearance of white marks:
Cause: salt added to cold water.
Solution: add salt when the water boils.

Appearance of specks:
Cause: hard water.
Solution: boil diluted vinegar in the pan, then rinse and dry.

Burned food stuck to the bottom of the pan:
Cause: temperature too high.
Solution: leave the pan to soak, or boil soapy water in it (1 part washing-up liquid to 10 parts of water).

Cast iron pans
Cast iron pans should only be cleaned with a sponge or nylon brush or a non-abrasive washing-up product.
Wipe with a little vinegar to regain the pan’s shine.
This also works for colour-enamelled cast iron. For “matt black” items, use vinegar instead of bleach, then oil carefully and wipe with kitchen roll.
Cooking with your induction hob

- Do not leave an empty pan on a heating zone.
- Pans should be placed in the centre of the heating zone.
- Never heat up a sealed tin of food, as it may explode.
- **After use, please ensure that you switch the appliance off. Do not rely on the pan detector.**
- When you use a pan with a non-stick coating (eg; Teflon) with little or no fat, heat the pan first for a moment on setting 6 or 7.
- We recommend that you do not put metal cooking utensils, cutlery, knives or other metal objects on the hob, as they could become hot if they are near a cooking area which is in use.
- It is perfectly possible to use a pan with a smaller diameter than that of the ring marked on the vitro-ceramic glass (note that we recommend a minimum 5” pan base diameter); there will be no loss of energy as is the case with conventional cookers (electricity and gas).
- Nothing should ever be left lying on the hob.
- **Do not** use the hotplate surface for storage.
- Lift pans onto and off the hob, rather than sliding them across the surface, to avoid marks and scratches.
- As soon as the water boils, turn the cooking zones down to a lower setting; this will help prevent pans boiling over.
- **Do not** use the vitro-ceramic glass surface as a work surface or chopping board, as it will damage it, and if any plastic utensils come into contact with a warm hob, they may melt onto it.
- As pans are on a smooth surface, they will move easily if knocked accidentally; turning pan handles so they are not overhanging the edge of the hob, will help prevent this happening and keep them out of the reach of children.
- **Be careful when cooking foods in salted water, or foods containing large amounts of sugar or syrup**, if they are spilt onto hot areas of the hob they may damage the glass. Wipe any spillage as soon as possible.
- Use pans which are large enough to avoid overflows onto the vitro-ceramic glass hob surface.
Cooking tips

- Green vegetables (spinach, broccoli, sorrel, etc) or vegetables rich in sulphur compounds (cabbage, onions, etc) should be cooked without a lid in plenty of boiling water; they will cook more quickly, and will keep their green colour (some vegetables only), vitamin and minerals content.

- Pasta, rice, cereals, etc absorb water during cooking and increase in volume; cook them in plenty of boiling salted water in order to dilute the starch they contain.

- Make sure you use a sufficiently large pan to avoid boiling over; the temperature setting may need to be reduced to maintain a simmer.

- Mushrooms should be poached in a small quantity of boiling water, with salt, butter and lemon juice.

- When liquids boil, reduce the control setting to maintain a simmer.

- Vegetables will cook quicker if chopped in smaller pieces.

Aluminium foil

When cooking, never use kitchen foil and never put items wrapped in kitchen foil straight onto the hob. The aluminium kitchen foil may melt and do irreparable damage to your appliance.
**Cooking guide**

For best cooking results, follow the examples in the guide below, bearing in mind that settings 8 and 9 are maximum positions and should only be used for deep frying and bringing up to the boil quickly.

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**Soups**
- THIN SOUPS: 5
- THICK SOUPS: 4

**Fish**
- COURT-BOUILLON: 7
- DEEP FRIED: 5

**Sauces**
- THICK, FLOUR-BASED SAUCES: 3
- BUTTERY SAUCES CONTAINING EGGS (Béarnaise, Hollandaise): 2

**Vegetables**
- SPINACH: 6 5
- PULSES: 3
- BOILED POTATOES: 4
- CARROTS: 6 5
- SAUTÉ POTATOES: 6 5
- FROZEN VEGETABLES: 4

**Meat**
- THIN CUTS OF MEAT: 9
- FRIED STEAK: 8
- GRILLED MEAT (using cast-iron grill pan): 9

**Deep frying**
- FROZEN CHIPS: 9
- FRESH CHIPS: 9

**Other types of cooking**
- PRESSURE COOKER: 9 5 (ONCE PRESSURE HAS BUILT UP)
- STEWED FRUIT: 4
- PANCAKES: 9 8
- CUSTARD: 2
- TO MELT CHOCOLATE: 1
- JAM: 4
- MILK: 7
- FRIED EGGS: 7
- PASTA: 4
- RE-HEATING GLASS JARS OF BABY FOOD (in a pan of water): 3
- STEWS: 4
- RICE PUDDING: 2
- KEEPING FOOD WARM: 1
CARE & CLEANING

Caution: Any cleaning agent used incorrectly may damage the hob.

Some cooking operations generate a considerable amount of grease. This, combined with spillage, can become a hazard if allowed to accumulate on the hob through lack of cleaning. In extreme cases this may amount to misuse of the appliance and could invalidate your guarantee.

Do not use caustic pastes, abrasive cleaning powders, coarse wire wool, products containing bleach or any hard implements, as they will damage the surfaces.

All user accessible parts of the hob can be safely cleaned with a cloth wrung out in hot soapy water.

Please note: Do not steam clean any part of your hob

Cleaning

Never clean your hob while it is on. Set all the controls to 0 first.

Do not use abrasive powder cleaners, soap filled pads, metal wire, bleaches, abrasive-backed sponge, bath stain removers, or chemical oven cleaners; all these product types will damage the vitro-ceramic glass.

Use non-abrasive cream cleaners, with an ordinary sponge or special sponge suitable for delicate items.

The following recommendations will help to keep the vitro-ceramic glass surface bright and clean;

• Use a dampened paper towel or clean damp cloth to apply a small dab of cleaner conditioner to clean each heating area.

• Use another paper towel or a clean dry soft cloth to wipe dry, and then polish the whole glass surface.

• To remove any stubborn marks or heavy soiling, a non scratching, mild cream cleaner may be used. Alternatively, a “ceramic hob scraper” may be used.
Care of your induction hob
Before using the hob for the first time, apply a thin coating of cleaner conditioner to the vitro-ceramic glass, and polish the surface with a clean cloth.

The conditioner gives a protective covering to the vitro-ceramic glass which not only makes the hob easier to clean, but also ensures that you will gain maximum life out of this product. Occasional use will help prevent the build up of mineral deposits which can cause discolouration of the hob surface.

Discolouration of the hob
Do not use a dishcloth or dish sponge to wipe the hob - this can leave a film of detergent on the surface which will discolour the hob next time a heating area is used. Clean cloths kept for the cleaning of the hob can be used.

Do not use too much cleaner conditioner - only a thin coating is required, any excess may burn on and discolour the hob when it is next in use.

If persistent stains or marks remain on the vitro-ceramic glass surface, it can be cleaned using a mild cream cleaner, or a ceramic hob scraper. This will also remove any accumulated salts or minerals before they have an opportunity to discolour the vitro-ceramic glass.

Wipe clean with a damp paper towel or clean damp cloth and re-apply cleaner conditioner.
**TROUBLESHOOTING**

The hob produces a smell the first few times it is used
- Heat a pan full of water on each zone for half an hour.

**Pans make a noise during cooking!!**
- This is caused by vibration due to the passage of energy from the hob to the pan.
  On a high setting this is quite normal for certain types of saucepan. It will not damage the hob.

**The hob makes a slight clicking sound**
- This is caused by the distribution of power between two heating zones on the same side of the hob.

**The top of the hob is always warm (even when not in use)**
- The electronic part of the hob, like any other electronic equipment (TV, transformer, etc), becomes warm.

**The fan keeps working for a few minutes after the hob has been turned off**
- To cool down the electronics.

**Once a cooking zone has been turned on, the indicators on the panel keep flashing !!**
- The pan you are using is not suitable for induction cooking or is less than 12cm (5”) in diameter.

**The hob won’t work. The indicators don't come on**
- The electricity supply is not reaching the appliance (faulty supply or connection);
  Check the fuses and the cut-out switch.
- The electronic circuit is not working properly;
  Call Stoves Customer Support, or your supplier.

**When it is turned on, the appliance cuts out**
- The hob connection is faulty.
  Check the connection and check that the connection complies with the appropriate standards.

**When it is turned on, only one side of the hob works**
- The hob connection is faulty.
  Check the connection and check that the connection complies with the appropriate standards.
General information

INSTALLATION SHOULD ONLY BE CARRIED OUT BY A QUALIFIED INSTALLER OR ENGINEER.

Please keep to the following points most carefully;

• The hob should not be fitted above a washing machine, a fridge or a freezer.
• Wall surfaces above the work surface and in the immediate vicinity of the cooking hob must be heat resistant.
• Laminated surfaces and the adhesive used for fixing them must be heat resistant in order to avoid any damage.
• The space for air circulation, located underneath and at the back of the hob improves its reliability by ensuring that it will cool down, however it has been fitted in.

Choosing your installation

1. Over a unit with a door or drawer.
2. Above an oven.

In all cases your induction hob needs to be well ventilated.

Make sure that the air inlet through the ventilator grid underneath the hob are never blocked.

1. Installing the hob over a unit with a drawer or door

Air outlet is underneath work surface.

If necessary, remove the front cross-piece of the unit.

Suitable protection to prevent obstruction of the air inlet to the fans must be provided.

We recommend that you install this appliance in a work top which is a minimum 38mm deep.

The hob can be fitted into a a work top less than 38mm deep, but the 9mm gap between hob base and appliance must be maintained.
INSTALLATION INSTRUCTIONS

Installing the hob above an oven

In the even of repeated operation of the thermal protection devices, you can install an insulation kit between the oven and the hob (available from Stoves Customer Support or your local supplier).

With this configuration, the oven can be fitted in the unit in the lower position only.

Installing the hob above a Stoves 600mm single cavity oven

A minimum 9mm gap must be maintained between the oven top and the base of the hotplate.

Installing the hob above a Stoves 720mm twin cavity oven

A minimum 9mm gap must be maintained between the oven top and the base of the hotplate.

The appliance MUST be fitted on the runner kit provided. It is not suitable for shelf type installation if the plinth line is to be maintained.

Ovens other than Stoves

Refer to the manufacturer’s instructions for clearances above the oven.

We recommend a 9mm gap between hob and appliance, should the work surface be less than 38mm deep.

Installing the hob above a pyrolytic oven

If installing the hob above a pyrolytic oven, additional provision for air circulation / ventilation may be required. Due to the excessive temperatures attained during pyrolosis, using the hob at the same time may cause the thermal safety device within the hob to operate.
Fitting into worktop

- Cut a hole in the work surface to the required size.
  A clearance of at least 40mm should be maintained between the cutout and any rear or side wall.
- The cooking hob should be fitted into a worktop which is least 40mm thick. The worktop must be of heat-resistant material or covered with heat-resistant material.
- Protecting the cut-out;
  The types of chipboard used for work surfaces swell relatively quickly in contact with humidity.
  Apply a special varnish or adhesive to the cut edge to protect it from steam or condensation which may form under the work surface under the hob.

Minimum clearance above the hob

300mm

Important: So that cooking utensils can be used easily, there should be no unit or vertical surface within 300mm of the cooking hob.
Fitting into worktop

• Cut a hole in the work surface to the required size.
  A clearance of at least 40mm should be maintained between the cutout and any rear or side wall.
• The cooking hob should be fitted into a worktop which is least 40mm thick. The worktop must be of heat-resistant material or covered with heat-resistant material.
• Protecting the cut-out;
  The types of chipboard used for work surfaces swell relatively quickly in contact with humidity.
  Apply a special varnish or adhesive to the cut edge to protect it from steam or condensation which may form under the work surface under the hob.

Minimum clearance above the hob

300mm

Important: So that cooking utensils can be used easily, there should be no unit or vertical surface within 300mm of the cooking hob.
INSTALLATION INSTRUCTIONS

Connect to the electricity supply

**Warning:** This appliance must be earthed.

The hob must be installed by a competent electrician, using a double pole control unit of 32 ampere minimum capacity, with 3mm minimum contact separation at all poles.

We recommend that the appliance is connected by a qualified electrician who will comply with the AS/NZS 3000:2000 electrical installation and local regulations.

1. Connection should be made with minimum 4.0mm² twin & earth cable.
2. First strip the wires, then push the cable through the cable clamp in the terminal block cover.
3. Connect the cable to the terminal block and tighten the cable clamp screw (see diagram).
4. Close the terminal box, ensuring that the cover is engaged on the locking tabs.

---

Secure hob to worktop

After connecting to the electrical supply, place the hob in the cutout and secure in place using the four brackets and screws provided.

The brackets should be orientated to suit the worktop thickness as shown, then inserted into the four slots (two on the front edge and two on the rear) and screwed into the underside of the worktop using the woodscrews provided.

The screws should be tightened just sufficiently to secure the hob to the worktop, but not overtightened as this may damage the glass top.

If the base of the hob is accessible after installation, then a partition must be fitted 20mm below the base to prevent access.
TECHNICAL DATA

Power supply
220 - 240V ~ 50Hz

Country of destination
AUS

Maximum load at 230V
600CTI - 7200W
700CTI - 7310W

Weight
13.5kg approx

600CTI

700CTI
Wiring colour code: Bk - Black, Bn - Brown, Bu - Blue, Gn - Green, Or - Orange, R - Red, W - White, Y - Yellow

TERMINAL BLOCK

INDUCTION ELEMENT

INDUCTION ELEMENT

INDUCTION ELEMENT

INDUCTION ELEMENT

INDUCTION ELEMENT

INDUCTION ELEMENT
Service Record

Please record your model number and serial number in the space below.

Where are my model and serial numbers?
Freestanding HL appliances: base of storage drawer
Freestanding appliances: front frame near oven cavity
Built in oven: front frame near oven cavity
Hobs: base plate of the hob

Having these numbers to hand will help us to help you, quickly and more efficiently. When contacting us, please use the Customer Care number on the back cover of this book.

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<th>Model Number</th>
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<tr>
<th>Date of purchase</th>
<th>Installer stamp / Printed name</th>
<th>Date of installation</th>
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Place of purchase:

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<th>Date</th>
<th>Part(s) replaced</th>
<th>Engineers Stamp/Printed Name</th>
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**Contact Us**

**Calling for a service**
If you should experience any problems with your cooker please contact your retailer or place of purchase.

Important note:
Service work is to be conducted by authorised persons only. It is also advisable that your cooker is checked regularly and maintained in good condition. An annual maintenance is recommended.

Always check the instruction book before calling a service agent to make sure you have not missed anything.

Glen Dimplex Australia Pty Ltd Customer Care:

**Tel: 1-300-556-816**

Before you contact a service agent, make sure that you have the following information to hand:
- Model Number
- Serial Number
- Date of Purchase
- Postcode

Glen Dimplex Australia, Unit 2, 205 Abbotts Road, Dandenong South, Victoria 3175
Australia

e-mail: sales@glendimplex.com.au
web: www.glendimplex.com.au

08 27320 01 © 10.2007
Electric Induction Hob - Model Names: 600CTI, 700TCI