Q720GRF DO

Double Rotostar Oven & Grill
For Natural Gas & LP Gas Models

User, Installation & Servicing Instructions
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If you smell gas:

  - Do not try to light any appliance.
  - Do not touch any electrical switch.
  - Call the Gas Emergency Helpline at TRANSCO on:

  0800 111999

Please keep this handbook for future servicing, or for anyone else who may use the appliance.
Thank you for choosing a British built appliance by Stoves

We hope the following information will help you to familiarise yourself with the features of the appliance, and to use it successfully and safely.

Our policy is one of constant development and improvement. Strict accuracy of illustrations and specifications is not guaranteed. Modification to design and materials may be necessary subsequent to publication.

This appliance must be installed in accordance with the regulations in force, and only in a well ventilated space. Read the instructions before using or installing this appliance.

The Q720GRF DO is designed to fit into a standard 600mm wide housing unit with a minimum internal height of 580mm and clear depth of 550mm.

The User’s Section in this handbook covers the operation of the ovens and grill, but to help you make the most of your Stoves Q720GRF DO, we have produced the accompanying Cooking Guide, which gives more details of its features and benefits.

Your first year guarantee

To fulfil the conditions of your guarantee, this appliance must be correctly installed and operated, in accordance with these instructions, and only be used for normal domestic purposes.

Please note that the guarantee, and Service availability, only apply to the UK and Republic of Ireland.

Before using the appliance for the first time, remove any protective polythene film and wash the oven shelves and furniture in hot soapy water to remove their protective covering of oil. Even so, when you first switch on the oven or grill, you may notice a smell or some smoke.

To replace an oven light bulb

Switch off the electricity supply to the appliance at the socket, to avoid the risk of electric shock.

Wait until the oven is cool then remove the oven shelves.

The lens cover on the light can be removed by grasping the lens cover and pulling away from the side of the oven. Unscrew the bulb.

Please note that the oven light bulbs are not covered by guarantee. Replacement bulbs can be bought from most hardware stores.
**INTRODUCTION**

**Gas & Electrical connection**

Please refer to installation instructions for the Gas & Electrical Safety Regulations and the Ventilation Requirements.

In your own interest, and that of safety, it is the law that all gas appliances be installed by competent persons, who will ensure that the installation is in accordance with “The Gas Safety (Installation & Use) Regulations 1994”, & the “The Gas Safety (Installation & Use) (Amendment) Regulations 1996”. Failure to comply with these Regulations is a criminal offence.

Corgi registered installers undertake to work to satisfactory standards.

Disconnection of gas and electric appliances should always be carried out by competent persons.

**Warning:** This appliance must be earthed.

**In the event of a power cut**

1. Switch off the electricity to the appliance at the socket.
2. When the power returns, see the ‘Programmer / Clock’ section to ‘Set the time of day’.

**Condensation**

When hot and cold air meet, condensation forms. The outer door is air cooled and the inner door gets hot, so some condensation might form; this is normal and will disappear within 10 - 15 minutes.

During operation, a metallic click may be heard occasionally. This is caused by the gas valve operating and is quite normal.

**Ventilation**

The use of a gas cooking appliance results in the production of heat and moisture in the room in which it is installed. Ensure that the kitchen is well ventilated; keep natural ventilation holes open or install a mechanical ventilation device (mechanical extractor hood).

Prolonged intensive use of the appliance may call for additional ventilation, for example opening of a window, or more effective ventilation, for example increasing the level of mechanical ventilation where present. This appliance is not connected to a products evacuation device.

It should be installed and connected in accordance with current installation regulations. Particular attention should be given to the relevant requirements regarding ventilation.
Glass door panels
To meet the relevant Standards of Domestic cooking appliances, all the glass panels on this appliance are toughened to meet the fragmentation requirements of BS3193. This ensures that, in the unlikely event that a panel breaks, it does so into small fragments to minimise the risk of injury.

Please take care when handling, using or cleaning all glass panels as any damage to the surfaces or edges may result in the glass breaking without warning or apparent cause at a later date. Should any glass panel be damaged, Stoves strongly recommend that it is replaced immediately.

Ready lights
The ready lights are located to the left of the control knob windows.
When the appliance is switched on, the red lights will come on.
A steady green light indicates when the selected oven or grill has reached a suitable temperature.
If the lights are flashing, refer to “Micro-computer Operation” section.

Environmental Protection
Stoves Limited is committed to protecting the environment and operates an Environmental Management System which complies with BS EN ISO 14001:1996.

Disposal of packaging
• All our packaging materials are recyclable and environmentally friendly.
• Please help us to protect our environment by disposing of all packaging in an environmentally friendly manner.
• Please contact your local authority for the nearest recycling centre.

Caution: Packaging materials can pose a risk of suffocation - keep away from children.

Cooling fan
When you switch on the ovens or grill you will hear the cooling fan start.
This fan provides air for the burners and keeps the exterior of the appliance cool during cooking, the appliance will not operate unless the fan is operating.
If the fan malfunctions the appliance will require servicing. The fan may continue to operate to cool the appliance for a few minutes after the last control has been switched off.
When you are cooking, keep children away from the vicinity of the appliance.

This product is designed as a domestic cooking appliance for the preparation and cooking of domestic food products, and should not be used for any other purpose.

- Remove all packaging, protective films and oils from the appliance before using it for the first time.
- Make sure you read and understand the instructions before using the appliance.
- Keep electrical leads short so they do not drape over the appliance or the edge of the worktop.
- Keep all flammable materials (such as curtains, furnishings and clothing) away from the appliance.
- Parts of the appliance may be hot during or immediately after use. Allow sufficient time for the appliance to cool after switching off.
- Never use the appliance for heating a room.
- Do not use the oven with the door inner glass panel removed.
- When opening the appliance door, take care to avoid skin contact with any steam which may escape from the oven.
- Do not use foil on oven shelves or allow it to block the oven flue, as this creates a fire hazard and prevents heat circulation.

- Do not place items on the drop-down doors when they are open.
- Do not use aluminium foil to cover the grill pan, or put items wrapped in foil under the grill, as this creates a fire hazard.
- Use oven gloves when removing hot food / dishes from the oven or grill. The oven / grill and utensils will be very hot when in use.
- When cooking heavy items - eg; turkeys - do not pull the oven shelf out with the item still on the shelf.
- Switch off the electricity supply before replacing an oven light bulb, to avoid the risk of electric shock.

All installation, servicing and maintenance work should be carried out by a competent person who will comply with current Regulations, Standards and Requirements.

When you have finished cooking check that all controls are in the off position.

As with all gas appliances, it is recommended that your appliance is serviced regularly.
USING THE MAXIGRILL

Caution: Accessible parts may be hot when the grill is used. Young children should be kept away.

Grill ignition
Open the grill door. Turn the Top Oven / Maxigrill control knob clockwise to the grill setting. The grill door must be fully open when the grill is used. If the door is closed the grill burner will go out. The grill will re-light when the door is opened again.

There is a short delay before ignition whilst the cooling fan speeds up - this may be for several seconds. To switch off, return the control knob to the “off” position.

Note that the grill will not function when the appliance set for automatic cooking.

Caution:
Never cover the grill pan or trivet with cooking foil or allow fat to build up in the grill pan, as this creates a fire hazard.
Do not use the grill if the grill burner glass is cracked.

Preheating
For best cooked results, the grill should be preheated until the green ready light appears (about 3 minutes).

Detachabe grill pan handle
Place the handle over the edge of the grill pan. The handle should be removed from the pan during grilling, to prevent overheating.
The handle is designed for removing / inserting the grill pan under the grill when grilling.
If cleaning the grill pan when it is hot, use oven gloves to move it. Do not use the handle to pour hot fats from the grill pan.

The grill trivet
Food for grilling should be placed within the area defined by the kinks in the trivet wires.
To suit the type of food, the grill trivet, which is in the grill pan, can be inverted to give a high or low position, or it may be removed completely.
USING THE TOP OVEN

When you are cooking keep children away from the vicinity of the oven.
The top oven can be used generally, in the same way as the main oven, to cook the full range of dishes, but it is a secondary oven and there are some differences.
Please refer to the accompanying "Cooking Guide" for cooking in the top oven.

Top oven ignition
Turn the Top Oven / Maxigrill control knob anticlockwise to the required gas mark.

Note:
As part of the cooking process, hot air is expelled through a vent at the top of the oven(s). When opening the oven door, care should be taken to avoid any possible contact with potentially hot air, since this may cause discomfort to people with sensitive skin. We recommend that you hold the underneath of the oven door handle.

Oven shelves
The oven shelf must be positioned with the upstand at the rear of the oven and facing upwards.
Position baking trays and roasting tins on the middle of the shelves, and leave one clear shelf position between shelves, to allow for circulation of heat.

Baking tray and roasting tins
For best cooked results and even browning, the maximum size baking trays and roasting tins that should be used are as follows;
Baking tray 350mm x 280mm
This size of baking tray will hold up to 20 small cakes.
Roasting tin 370mm x 320mm
We recommend that you use good quality cookware. Poor quality trays and tins may warp when heated, leading to uneven baking results.

Note:
There is a short delay before ignition (up to 10 seconds) as the cooling fan builds up pressure.
The top oven burner will not come on unless the oven door is closed.
To turn off, return the control knob to the “off” position.
**USING THE MAIN OVEN**

*When you are cooking keep children away from the vicinity of the oven.*

**Manual operation**

The oven cannot be used manually when the programmer is set for automatic cooking; if A (AUTO) is showing on the programmer display, press the "cook time" and "ready time" buttons simultaneously to cancel the automatic setting.

**Main oven ignition**

Turn the control knob anticlockwise to the required gas mark.

To turn off, return the control knob to the “off” position.

**Automatic operation**

See ‘Programmer / Clock’ section. Please refer to Cooking Guide for important instructions for automatic cooking.

We recommend that 15 minutes is added to the cooking time when using the automatic cooking facility, to allow for preheating.

**Oven light**

All oven lamps will light when an oven is in use.

**Note:**

As part of the cooking process, hot air is expelled through a vent at the top of the oven(s). When opening the oven door, care should be taken to avoid any possible contact with potentially hot air, since this may cause discomfort to people with sensitive skin. We recommend that you hold the underneath of the oven door handle.

**Baking tray and roasting tins**

For best cooked results and even browning, the maximum size baking trays and roasting tins that should be used are as follows:

- Baking tray 350mm x 280mm
  This size of baking tray will hold up to 20 small cakes.
- Roasting tin 370mm x 320mm
  We recommend that you use good quality cookware. Poor quality trays and tins may warp when heated, leading to uneven baking results.

**Oven shelves**

The oven shelf must be positioned with the upstand at the rear of the oven and facing upwards.

Position baking trays and roasting tins on the middle of the shelves, and leave one clear shelf position between shelves, to allow for circulation of heat.
PROGRAMMER / CLOCK

The Programmer Buttons

- minute minder
- cook time
- ready time
- minus
+ plus

To set the “Time of Day”

Press the cook time and ready time buttons simultaneously, and keep the buttons depressed. Use the plus and minus buttons to set the time of day, eg; 12.00. A (Auto) symbol goes out, cookpot symbol comes on.

To select an alarm tone

Press the minus button to listen to the first tone. Release the minus button and press it again to listen to the second tone, etc. Releasing the minus button after the tone has sounded will automatically select that tone.

Manual operation

To set the programmer to manual operation at any time (cancelling any automatic setting), press the cook time and ready time buttons simultaneously. The programmer must be set to manual before the appliance can be used manually.

Setting the minute minder

Press the minute minder button, then use the plus and minus buttons to set the required time. The minute minder (bell) symbol will appear on the display. You can cancel the minute minder at any time by pressing the minute minder button and the minus button until the display returns to 0.00. After setting, the display will revert to show the time of day, but you can press the minute minder button, and the display will show the minutes remaining. The tone will sound at the end of the time set - to cancel the tone, press the minute minder button.
Semi-automatic cooking (example)

You have started cooking a meal or dish in the oven, and want to set the time for the oven to switch off.

1. A (Auto) symbol appears.

Press the cook time button, then use the plus and minus buttons to set the display to show the length of cooking time required, eg; 2 hours as shown (1).

After setting, the display will revert to show the time of day, but you can press the cook time button and the display will show how much cooking time still remains on the clock.

Press the ready time button, and the display will show the actual time the oven is going to switch off, eg; 18.00 as shown (2).

At the end of the cooking time, the alarm will sound, and the oven will automatically switch off.

To switch off the alarm, press the minute minder button (3).

When the oven has switched off, return the oven control knob to the “off” position, and press the cook time and ready time buttons to return to manual operation (4).

If you wish to cancel the automatic setting, or to cancel any remaining cooking time left on the clock before the alarm sounds, press the cook time and ready time buttons simultaneously. (4).
PROGRAMMER / CLOCK

Fully automatic cooking (example)

For use when a delayed start time is required.

You want to set the length of cooking time, and the time for the oven to switch off. The programmer will automatically calculate the cooking start time.

Press the cook time button, then use the plus and minus buttons to set the display to show the length of cooking time required, eg; 2 hours as shown (5).

Press the ready time button, and the present ready time will be displayed. Using the plus and minus buttons you can set the display to show the actual time you want the oven to switch off, eg; 18.00 hours (6.00 pm) (6).

The display will revert to show time of day.

After setting the programmer, turn the oven control to the required temperature.

The oven will automatically switch on at the calculated start time of 16.00 hours (4.00 pm) (7).

A single press of the cook time button shows the cooking time remaining before the oven automatically switches off (8).
PROGRAMMER / CLOCK

The oven will automatically switch off at 18.00 hours (6.00 pm) and the alarm will sound (9).

To switch off the alarm press the minute minder button (10).

When the oven has switched off, return the oven control knob to the “off” position, and press the cook time and ready time buttons simultaneously (11) to return to manual operation.

If you wish to cancel the automatic setting before cooking has started, and return to manual operation, press the cook time and ready time buttons simultaneously (11).

To cancel any remaining cooking time left on the clock before the alarm sounds, press the cook time and ready time buttons simultaneously (11).
Caution: Any cleaning agent used incorrectly may damage the appliance.
Always let the oven cool before cleaning.

Some cooking operations generate a considerable amount of grease. This, combined with spillage, can become a hazard if allowed to accumulate on the appliance through lack of cleaning. In extreme cases this may amount to misuse of the appliance and could invalidate your guarantee.

It is recommended that the appliance is cleaned after open roasting.
Do not use caustic pastes, abrasive cleaning powders, coarse wire wool or any hard implements, as they will damage the surfaces.
All parts of the appliance can be safely cleaned with a cloth wrung out in hot soapy water.

Chrome plated parts
OVEN SHELVES & OVEN SHELF RUNNERS, GRILL PAN TRIVET
Do not use abrasives or polishes. Use a moist soap pad - eg; “Brillo”. These items may also be cleaned in a dishwasher.
Note: Oven shelf runners can be removed for cleaning. Grasp the runners, and slide out of the hanging holes as shown.

Vitreous enamel parts
GRILL PAN, OVEN FLOOR
Use a mild cream cleaner - eg; “Cif”. Stubborn marks may be removed with a moistened “Brillo” pad.
The grill pan may be cleaned in a dishwasher, or with a nylon brush in hot soapy water.

Painted, plastic & metal finish parts
DOOR HANDLE, CONTROL KNOBS
Only use a clean cloth wrung out in hot soapy water.

Easy care surfaces
OVEN SIDES AND BACK
We recommend that the appliance is cleaned after open roasting, and also after roasting at temperatures higher than gas mark 5, to help prevent a build up of fats. Use of a trivet in a roasting tin when roasting will help reduce fat splashing.
Caution: Most types of cleaning agent will damage these surfaces.
Only use a few drops of washing up liquid in hot water. Wipe the surfaces with a clean cloth wrung out in hot soapy water - if larger splashes of fat do not readily disappear, scrub the area with a nylon brush or nylon pan scourer and hot soapy water. Rinse well and heat the oven to dry the surfaces.
**CLEANING**

**Glass parts**

*FACIA PANEL, OUTER & INNER DOOR GLASS PANELS*

Use a mild cream cleaner - eg; “Cif”. Rinse thoroughly and dry with a soft cloth.

**Important:** the inner door glass panel can be removed for cleaning but it must be replaced the right way up as shown (so the reflective side faces inwards), and pushed fully in to the *stop* position. To remove the glass panel, open the door wide, hold the top and bottom edges and slide out.

**Ceramic grill glass**

After using the oven or grill, wait until the grill glass is cool before giving it a quick wipe over.

Most splashes on the grill glass will burn off as the grill is used, but if necessary, it can be cleaned using a ceramic hob cleaner or a moist soap pad. When cleaning, do not exert excessive pressure on the grill glass.

For removing stubborn deposits, we recommend a ceramic hob scraper.

**Stainless Steel surfaces** (stainless steel finish models only)

*FACIA PANEL, HANDLES, DOOR PANELS*

Only use a clean cloth wrung out in hot soapy water, and dry with a soft cloth.

Stubborn marks can be removed using “Luneta”. We recommend that you clean the whole of the stainless steel area to maintain a uniform finish. Supplies can be purchased from H.R.P.C. - contact direct sales order line ☎ 01772 819 672.

Do not use undiluted bleach or any products containing chlorides as they can permanently damage the steel.

Extra care should be taken when cooking food in salted water. Some foods are corrosive - eg; vinegar, fruit juices and especially salt - they can mark or damage stainless steel if they are left on the surface. Turn off and wipe any spillage immediately, taking care to avoid skin contact with any hot surface or spillage.

Sharp objects can mark the surface of stainless steel, but marks will become less noticeable with time.

To maintain the finish of the stainless steel, or to remove any greasy marks, wipe the stainless steel surface sparingly with a minimum amount of “Johnson’s Baby Oil” and kitchen paper.

Do not use cooking oils, as these may contain salt, which can damage the stainless steel surface.
The Q720GRF DO double oven & grill unit uses a built in micro-computer to control the oven temperature. The computer also indicates when the ovens are ready for use, and oversees the gas supply, fan operation and ignition sequence ensuring that these are operating safely.

Should the micro-computer find any fault in the systems under its control, it will either;
- stop the ignition and gas valve operation or;
- if the cooker is already in use it will shut down the operation until the fault is rectified.

The cooling fan will, however, continue to run on for a while, and the oven lights remain on.

Electrical interference either from the mains or other electrical equipment may cause the micro-computer to indicate a fault when non exists, chiefly when first turning on.

It may be necessary to reset the micro-computer (by turning the electricity supply off at the mains plug) when first bringing the appliance into operation.

Opening oven doors whilst the micro-computer is running through it's checks may cause it to lock out.

In the event of a power cut
1. Switch off the appliance at the socket.
2. When the power returns, see the 'Programmer / Clock section to 'Set the time of day'.

In the event of the gas supply being disconnected it may be necessary to make several lighting attempts before gas reaches the appliance.

### MICRO-COMPUTER

<table>
<thead>
<tr>
<th>Lamp signal</th>
<th>Cause</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steady green</td>
<td>Selected oven / grill has reached required temperature.</td>
<td>None - normal operation.</td>
</tr>
<tr>
<td>Green lamp &amp; red indicator dial of main oven cavity flash.</td>
<td>Soft lockout.</td>
<td>Reset - turn control knob off / on.</td>
</tr>
<tr>
<td>Green lamp &amp; red indicator dial for both ovens flash alternately left / right.</td>
<td>Hard lockout. (possible interference)</td>
<td>Reset - turn off / on at mains. If recurring, a service visit may be required.</td>
</tr>
<tr>
<td>Green lamp &amp; red indicator dial for both ovens flash together.</td>
<td>Fault on micro-computer</td>
<td>Service visit required.</td>
</tr>
</tbody>
</table>
INSTALLATION INSTRUCTIONS

Before you start: Please read the instructions. Planning your installation will save you time and effort.

Prior to installation, ensure that the local distribution conditions (nature of the gas and gas pressure) and the adjustment of the appliance are compatible. The adjustment conditions are stated on the data badge.

This appliance is not connected to a combustion evacuation device. It shall be installed and connected in accordance with current installation regulation. Particular attention shall be given to the relevant requirements regarding ventilation.

In your own interest and that of safety, it is the law that all gas appliances be installed and serviced by competent persons. CORGI registered installers undertake to work to satisfactory standards.

Where regulations or standards have been revised since this handbook was printed, always use the latest edition.

In the UK the regulations and standards are as follows:
2. Building Regulations - Issued by the Department of the Environment.
3. Building Standards (Scotland) (Consolidated) - Issued by the Scottish Development Department.
4. The current I.E.E. Wiring Regulations.
5. Electricity at Work Regulations 1989.
6. BS 6172 Installation of Domestic Gas cooking Appliances
   Also, for LP Gas, refer to BS 5482 Part 1, Part 2 or part 3 as relevant.
7. Installation & Servicing Instructions for this appliance.

For installation in countries other than the UK, the appliance must be connected in accordance with all local gas and electrical regulations.

Ventilation Requirements
The room containing the appliance should have an air supply in accordance with BS 5440: Part 2: 1989:
- All rooms require an openable window, or equivalent, and some rooms will require a permanent vent as well.
- For room volumes up to 5m³ an air vent of 100cm² is required.
- If the room has a door that opens directly to the outside, or the room exceeds 10m³, NO AIR VENT is required.
- For room volumes between 5m³ and 10m³ an air vent of 50cm² is required.
- If there are other fuel burning appliances in the same room, BS 5440: Part 2: 1989 should be consulted to determine the air vent requirements.
- This appliance must not be installed in a bed sitting room of less than 20m³ or in a bathroom or shower room.

Windows and permanent vents should therefore not be blocked or removed without first consulting a CORGI gas installer.

LP Gas only - Do not install this appliance in a room below ground level. This does not preclude installation into rooms which are basements with respect to one side of the building, but open to ground level on the opposite side.

Failure to install appliances correctly is dangerous and could lead to prosecution.
Before you start - please read the instructions carefully - planning your installation will save you time and effort.

Look at the different ways the appliance can be installed - as shown on the following pages - and plan the installation to suit your situation.

Leave the appliance in the base tray packaging until you are ready to install it. When you remove the appliance from the base tray packaging, take care not to damage it.

Whilst every care is taken to eliminate burrs and raw edges from this product, please take care when handling - we recommend the use of protective gloves.

Please note that the weight of the appliance is approximately 42kg (unpacked). Take care when lifting into the housing unit - always use an appropriate method of lifting.

This appliance must be installed only at low level - ie; under a worktop. The controls have been designed for viewing at a low level, and it should therefore not be installed at high level.

Please note that all dimensions and sizes are nominal, some variation is to be expected.

If this appliance is to be installed near to a corner where the adjacent cabinets run at right angles forward of the appliance, there must be a gap of at least 90 mm between the appliance and the cabinets, to prevent overheating of the cabinets.

Important: Do not modify the outer panels of this appliance in any way.

Fixing screws - The fixing screws are in a polythene bag in the oven pack. Depending on the method of installation, some of the screws may not be needed.

Step 1: Prepare for installation

There are 3 methods of installing the appliance:

Method 1: Into a space between two base units, ie; without a housing unit.

Method 2: Into a housing unit, with an internal height of less than 710mm, which can be modified to obtain the required dimensions.

Method 3: Into a housing unit, with an internal height of 710mm or more.

If you have a non standard size of cabinet which leaves a gap above or below the appliance, you may be able to buy a trim kit (to fill in the gap) from the supplier of your cabinets.

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Colour</th>
<th>Description</th>
<th>For Fixing:</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Silver</td>
<td>N o 8 x 12mm long Self tapping screw</td>
<td>Runners to appliance</td>
</tr>
<tr>
<td>12</td>
<td>Black</td>
<td>N o 8 x 12mm long Chipboard screw</td>
<td>Runners and side trims to cabinet or housing</td>
</tr>
<tr>
<td>4</td>
<td>Black</td>
<td>N o 8 x 25mm long Chipboard screw</td>
<td>Appliance to cabinet</td>
</tr>
<tr>
<td>2</td>
<td>Silver</td>
<td>N o 8 x 12mm long Self tapping screw</td>
<td>Appliance to side trims</td>
</tr>
</tbody>
</table>
**INSTALLATION INSTRUCTIONS**

**Method 1: Without housing unit (between 2 base units)**

Before installing the appliance, check the internal dimensions as shown opposite.

The space for the appliance must be clear of obstructions and there must be enough space at the back of the oven for the gas inlet pipe to hang freely. You may have to cut into or remove any rear cross members from the housing unit to obtain the 570mm minimum depth.

The fixing kit is packed onto the oven under the polystyrene packaging. You will find 2 side trims (692mm long) and 4 runners (420mm long). The fixing screws are in a polythene bag in the oven pack.

1. Take the 6 No. 8 x 12mm long self tapping (silver) screws from the polythene bag, and use them to fit one runner to each side of the appliance.
2. Make sure they are the right way up as shown.
3. Take one of the side trims, hold it against the side of the base unit, and mark off 692mm from the top edge of the base unit, to the top edge of the runner.
   **Note:** This ensures a 5 - 8mm clearance from the underside of the worktop to the top of the appliance.
4. Measure 50mm from the front edge of the base units, to mark the front edge of the runners.
5. Take 6 of the No. 8 x 12mm (black) chipboard screws and screw the runners into position the right way up as shown.
6. Fit the side trims to be flush to the top and front edges of the base units, using the remaining 6 No. 8 x 12mm (black) chipboard screws.
**INSTALLATION INSTRUCTIONS**

**Method 1:** Without housing unit (between 2 base units)

![Diagram showing installation instructions with measurements and components]
**Method 2:** Housing unit with internal height less than 710mm.

**Note:** You will not need the 2 side trims (692mm long) or the appliance runners for this installation. You will need the 2 runners to fix to the adjacent cabinets.

Before you start - make sure, before removing the bottom shelf or modifying the housing unit, that it will remain structurally sound - eg; by fixing to adjacent cabinets, floor or worktop.

There must be enough space at the back of the oven for the gas inlet pipe to hang clear of any obstructions. You may have to cut into, or remove, any rear cross members from the housing unit to obtain the 570mm minimum depth.

To obtain the required 715mm height, you may have to lower or remove the bottom shelf, remove any cross rails and reposition brackets.

**Fix the runners:**

1. Take the side trim, hold it against the side of the base unit, and use it to mark off 692mm from the top edge of the side unit to the top edge for the runner.

   **Note:** This ensures a 5 - 8mm clearance from the underside of the worktop to the top of the appliance.

2. Measure 50mm from the front edges of the base units, to mark the front edge for the runners.

3. Take 6 of the No. 8 x 12mm (black) chipboard screws and screw the runners into position the right way up as shown.

4. If necessary, adjust the height of the plinth to just below the bottom edge of the runners.
**Method 2:** Housing unit with internal height less than 710mm.
**INSTALLATION INSTRUCTIONS**

**Method 3:** Housing unit with internal height 710mm or more

Note: You will not need the 4 runners and 2 trims that are packed with the oven for this installation.

Remove any fixings that may prevent entry of the oven into housing, or obstruct the gas inlet pipe. The cabinetry should be kept structurally sound by fixing to adjacent cabinets, floor or worktop.

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1. When installed in a typical 600mm deep built-in housing unit, the false back should be removed from the housing unit to provide the necessary depth for installation.

2. When the false back is removed, it is normally the case that the support shelf for the appliance leaves a gap between the back edge and the wall of approximately 80mm.

3. If no gap occurs between the back edge of the shelf and the wall behind the unit, you must create a gap of at least 30mm by shortening the shelf.

---

![Diagram showing installation instructions]
Step 3: Connect to the electricity supply

This appliance must be connected by a competent person, using fixed wiring via a double pole switched fused spur outlet, with a contact separation of 3mm at all poles.

We recommend that the appliance is connected by a qualified electrician, who is a member of the N.I.C.E.I.C. and who will comply with the I.E.E. and local regulations.

Warning: This appliance must be earthed.

The wires in the mains lead are coloured in accordance with the following code:
Green & Yellow = earth,
Blue = neutral,
Brown = live.

As the colours of the wires in the mains lead for the appliance may not correspond with the coloured markings identifying the terminals in your spur box, proceed as follows:
1. The wire which is coloured green and yellow must be connected to the terminal marked E (Earth) or coloured green.
2. The wire which is coloured blue must be connected to the terminal marked N (Neutral) or coloured Black.
3. The wire which is coloured brown must be connected to the terminal marked L (Live) or coloured Red.

If the supply cord is damaged, obtain a special cord from the Customer Support Helpline, which must be fitted by a qualified person.

Typical example of a double pole fused spur outlet

Use a 3 amp fuse
**INSTALLATION INSTRUCTIONS**

**Step 3: Connect to the gas supply**

1. The inlet to the appliance is \( \frac{1}{2} \)" BSP internal situated at the right corner of the rear.

2. Fit the bayonet connection to the wall in the shaded area as shown.

3. Use a 900mm - 1125mm length of flexible connector. The flexible connector shall be fitted such that it cannot come into contact with a moveable part of the housing unit (eg; drawer) and does not pass through any space susceptible of becoming congested.

   Make sure that the flexible connector does not block the cooling fan inlet.

4. **Natural Gas** - Flexible connections should be to BS 669. Parts of the appliance likely to come into contact with a flexible connector have a temperature rise less than 70°C.

   **LP Gas** - For flexible connections use a bayonet type hose, suitable for use on LP Gas up to 50 mbar pressure and 70°C temperature rise. The flexible hose should be coloured black with a red stripe, band or label. If in doubt, contact your supplier.

5. Rigid connections must be accessible to disconnect for servicing. Cut a 150mm square hole in the right hand rear corner of the support shelf for the supply pipe.

6. **Make sure all connections are gas sound.**
Step 4: Check edging strip
The edging strip is factory fitted to the front side edges of the appliance front frame. This strip provides the cabinetry with extra protection from any escape of heat.
When installing the product, ensure that the edging strip is correctly located on the outer edges of the front frame, before positioning and securing the appliance to the cabinet.

Step 5: Insert appliance and secure in position
Note: The unit housing the appliance must be appropriately fixed.
Method 1: Care must be taken to ensure the appliance runners are sufficiently engaged over the top of the runners on the base units.
Method 2: Insert appliance into cabinet - ensure that it is engaged over the top of the side runners.
Method 3: Insert appliance into cabinet

To secure:
Make sure the appliance is centrally located.
Method 1: Open the grill door and you will see the 2 fixing holes at the top sides of the front frame. Drill through the fixing holes into the side trims with a 3.2mm diameter drill. Secure the appliance to the side trims with the 2 remaining No 8 x 12mm (Silver) self tapping screws.
Methods 2 & 3: Open the grill door and secure appliance into position using 2 No 8 x 25mm (Silver) chipboard screws through the front frame.
Step 6: Installing a hob above the appliance

Where the appliance is installed under a worktop, with a hob installed above it, the installation instructions for the hob must be read in conjunction with these instructions.

Installing a gas hob above the appliance; Care must be taken to ensure the hob inlet pipe is as close to the back wall as possible, so it doesn’t obstruct the appliance or the appliance inlet pipe.

If a flexible inlet pipe is used, it must hang vertically and not be trapped between the oven and rear wall.
Step 7: Commissioning

Burner aeration
All burners have fixed aeration and no adjustment is possible.

Pressure setting
G20 Natural Gas @ 20 mbar
G30 Butane @ 28-30 mbar
G31 Propane @ 37 mbar
The pressure test point is on the top of the manifold inlet block.

Programmer
The programmer must be set to manual operation before the oven can be used manually - see the 'Programmer / Clock' section.

Electrical Systems Check
In the event of an electrical fault, the preliminary electrical system check (earth continuity, short circuit, polarity and resistance to earth) must be carried out. There is also a Fault Finding Section in the Servicing Instructions.

Grill
1. The door must be open for the grill burner to ignite.
2. Turn the Top Oven / Maxigrill control knob clockwise to the grill setting. Do not push in.
3. Close the door and check that the burner goes out. The grill burner will re-ignite when the door is opened again.

Top Oven
1. Turn the Top Oven / Maxigrill control knob anticlockwise to the required setting. Do not push in.
2. The oven door must be shut for the burner to ignite. The burner will go out when the door is open.

Oven
1. Turn the Main Oven control knob anticlockwise to the required setting. Do not push in.
2. The oven door must be shut for the burner to ignite. The burner will go out when the door is open.

Both oven burners and the grill burner should burn with a red glow with only a small amount of loose flame after a couple of minutes operation.

Note: At new installations, it may be necessary to make several attempts at lighting before gas reaches the oven, as only a small amount of gas is allowed through at each lighting attempt.

Before leaving the installation
Show the customer how to ignite the ovens and grill and give them this book.

Thank you.
SERVICING INSTRUCTIONS

Before servicing - Disconnect the gas and electric supplies.
After servicing - Check gas soundness.

All servicing should be carried out by an approved and competent person.

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Wiring Diagram ...................................................... 32

1. Facia glass panel ................................................. 33
2. Remove appliance from housing unit ......................... 33
3. Door glass panel .................................................. 33
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13. Ceramic grill glass ............................................. 34
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16. Solenoid block ................................................... 35
17. Pressure switch .................................................. 35
18. Door seal .......................................................... 35
**Method of operation**

When the control knob is rotated from the 'OFF' position, a microswitch closes and allows the gas control solenoids to be energised; the same movement of the control rotates an electrical potentiometer and lights a red LED.

The micro-computer on the main control board uses the resistance set at the potentiometer to determine the user's requirements - ie; oven or grill and oven temperature asked for.

The oven temperature is sensed by a thermistor at the rear of the oven - the computer compares the electrical resistance of this with that set on the potentiometer, and controls burner accordingly.

Other inputs to the micro-computer are signalled by door switches, the timer / programmer unit and an air flow checking pressure switch.

The oven fan, cooling fan, and lamps are operated at mains voltage, the solenoid valves, and controls at 25V. The igniter high voltage coils are mounted on the main PCB.

Upon applying mains voltage, the micro-computer makes a series of checks of the air flow and flame detector before allowing start up.

**Electrical faults**

These may be either component failure or wiring / connector faults. Should any disconnections be made, it is important that they be re-connected exactly as before or the computer will lock out; poor connections are the most common fault. It is most important that earth wires (green) are all connected and earth screws tight.

**There are two forms of micro-computer lockout**

**Hard lockout (HLO)**; for instance, air flow failure. This is indicated by the green and red lamps of both ovens flashing alternately left / right. The cooling fan may continue to run for a while. Hard lockout can only be cancelled by turning off the mains electricity supply.

**Soft lockout (SLO)**, for instance, re-ignition failure, will cause the green and red lamps of the affected cavity to flash - the cooling fan may run on, the oven fan will not run on. To cancel soft lockout, turn off the control knob.

Should the oven temperature not reach 40˚C within approximately four minutes, the computer will consider that a fault has occurred and go to lockout.
## Fault Finding

Typical faults assuming all wiring is correct
(ensure programmer is set to manual):

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Fault</th>
</tr>
</thead>
<tbody>
<tr>
<td>HLO on switching on mains</td>
<td>Component fault on main PCB, incorrect wiring</td>
</tr>
<tr>
<td>HLO on turning on oven/grill</td>
<td>Fault on control board / potentiometer, incorrect wiring, open circuit solenoid.</td>
</tr>
<tr>
<td>Oven start up, burner lights and immediately goes out, ready light on</td>
<td>Short circuit thermistor assembly. Note: at room temperature, thermistor resistance is approximately 100 kΩ.</td>
</tr>
</tbody>
</table>
| Oven fails to ignite (check that electrode sparks correctly) | 1. Incorrectly positioned or open circuit spark electrode (note both grill and oven electrodes must be connected).  
  2. Faulty solenoid valve.  
  3. Gas not at appliance.  
  4. Blocked injector jet. |
| Oven goes out before set temperature is reached              | 1. Incorrectly adjusted spark electrode (low flame current).  
  2. Low gas pressure.  
  3. Incorrectly positioned potentiometer or indicator disc.  
  4. If oven goes out after approximately 4 mins, this is due to a disconnected or open circuit thermistor. |
| Oven fails to re-ignite after set temperature is reached      | 1. Incorrectly set spark electrode.  
  2. Low gas pressure. |
| Oven fan fails to start burner does not light                | 1. Open circuit in programmer.  
  2. Component failure on main board  
  3. Component failure at control board. |
Grill faults are generally similar to those listed for the oven.

If the cooling fan starts and runs, the electrodes should spark and the solenoid valves can be heard to open. If the spark electrodes are correctly positioned and no spark occurs, there may be an air detector pressure switch fault, one faulty solenoid valve or no gas supply.

## FAULT FINDING

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Fault</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oven fan does not start</td>
<td>Faulty fan or connections.</td>
</tr>
<tr>
<td>burner lights, oven lamp lights</td>
<td></td>
</tr>
<tr>
<td>Oven fan does not start</td>
<td>Component failure on main board.</td>
</tr>
<tr>
<td>lamps do not light</td>
<td></td>
</tr>
<tr>
<td>Cooling fan fails to start</td>
<td>1. Faulty fan.</td>
</tr>
<tr>
<td>‘ON’ LED fails to light</td>
<td>2. Faulty programmer.</td>
</tr>
<tr>
<td>cooling fan fails to start</td>
<td>3. Faulty component on either board.</td>
</tr>
<tr>
<td>Temperature exceeds set level</td>
<td>4. Faulty mains transformer.</td>
</tr>
<tr>
<td>Appliance will not work, green &amp; red lamps for both</td>
<td>5. Miss set or faulty potentiometer on control board.</td>
</tr>
<tr>
<td>ovens flash together</td>
<td>6. Faulty transformer or mains supply.</td>
</tr>
<tr>
<td></td>
<td>7. Faulty microswitch on control board.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Damaged or disconnected thermistor probe.</td>
</tr>
<tr>
<td>Oven goes to HLO after four / five minutes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Faulty micro-computer.</td>
</tr>
</tbody>
</table>

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Key:
A1 - Main oven fan; A2 - Top oven fan; A3 - Cooling fan; B - Transformer; C1 - Solenoids - grill; C2 - Solenoids - main oven; C3 - Solenoids - top oven; D - Earth screw; E1 - Thermistor - main oven; E1 - Thermistor - top oven; F1 - Door switch; F2 - Pressure switch; G1 - HT - main oven; G2 - HT - grill; G3 - HT - top oven; K - Lamps; N - Programmer; P - Speed control; Q - Resistor 68Ω Nat Gas (100Ω LPG)

Wiring colour code: 00 - Black; 11 - Brown; 22 - Red; 33 - Orange; 44 - Yellow; 66 - Blue; 99 - White. Note: Earth wires (green) not shown.
Before servicing - disconnect the gas and electric supplies.

After servicing - Check for gas soundness.

Note: The control system only allows gas to flow when the back panel is in place and fully screwed down. Oven or grill should only be operated with all panels in place.

1. Facia glass panel
   a. Remove appliance from housing (2).
   b. Remove the top cover plate.
   c. The glass facia is secured at both ends by a single screw.
   d. Note: The programmer is held on the rear of the glass facia by high temperature adhesive tape.

2. Remove appliance from housing
   a. Disconnect the electricity supply.
   b. When handling the appliance, care should be taken to ensure the trim is not damaged.
   c. If the appliance is secured into the housing with screws through the front frame, open the door and unscrew the 4 corner screws.
   d. Grasp the bottom of the frame, pull forward and out onto a suitable surface.
   e. Disconnect the gas supply inlet from the rear wall.

3. Door glass panel
   a. Open the door and insert 2 screws through the inner holes in the door hinge arms (to stop the door from springing up when you remove the outer glass panel).
   b. Slide out the inner glass panel.
   c. Remove 2 plastic inner glass stops at bottom of door extrusion.
   d. The door foot can be withdrawn completely from door extrusion.
   e. Important: The inner glass panel must be replaced the right way up as shown (the reflective side faces inwards) and also pushed fully into the stop position.

4. Oven Light bulb
   a. Remove the oven shelves.
   b. Grasp the back edge of the light cover and pull forward.
   c. Unscrew the bulb.

5. Top and rear compartment access
   a. Remove the appliance from housing unit (2).
   b. Unscrew and remove top plate screws.
   c. For rear compartment access, remove top panel first. Slide rear panel sideways off the inlet valve block feeding the supply cord through the grommet.

6. Oven igniter electrode
   a. Inside the oven - remove the fan cover. If replacing, it will be necessary to gain access to the rear compartment to exchange the connectors.
SERVICING INSTRUCTIONS

7. Oven burner fan unit
   a. From the inside of the oven, unscrew the 4 screws which secure the fan cover to the back of the oven.
   b. Remove 2 screws from electrode bracket.
   c. Remove rear service panel (5).
   d. Prevent motor from rotating whilst unscrewing burner from within oven.
   Note: Left hand thread, turn clockwise to unscrew.

8. Micro-computer
   a. Gain access to the rear chamber (5) and disconnect all wire connectors from PCB.
   b. Remove PCB earthing screws found at the top RH and bottom LH corners.
   c. Ensure the distance tube around the earthing screws is retained and replaced when refitting the PCB, as it will not work without them.
   d. The complete board can now be removed by disconnecting the insulating stand-offs.
   Note: Individual components from the computer board cannot be replaced. A complete new board should be substituted ensuring correct software is installed.

9. Door switch
   a. Remove appliance from housing (2).
   b. Remove top panel and RHS panel.
   c. Unscrew the screws which secure the door switch and its bracket to the oven door frame.

10. Cooling fan
    a. Remove appliance from housing (2).
    b. Gain access to rear compartment (5).
    c. Disconnect the fan leads from the terminal block.
    d. Unscrew the 4 screws which secure the fan mounting bracket.
    e. Remove the 4 screws which secure the fan to the mounting bracket.

11. Oven light fitting(s)
    a. Remove appliance from housing (2).
    b. Remove the top and side panels.
    c. Remove the leads from the back of the light fitting.
    d. Squeeze in the metal retaining clips to release the fitting from the oven side.

12. Grill burner
    a. Remove appliance from housing (2).
    b. Unscrew the top and rear panel securing screws.
    c. Remove the top and rear panels.
    d. Detach the spring clip at the injector block.
    e. From the top, remove the grill burner securing screws & lift out the grill burner complete with cover.

13. Ceramic grill glass
    a. Gain access to top compartment (5).
    b. Remove the grill burner (12).
    c. Lift up all the tabs which secure the grill glass.
    d. Replace glass and bend tabs down.

14. Grill igniter electrode
    a. Remove the grill burner (12).
    b. Unclip the electrode wire from the control board.
    Important: The electrode connection must be to the correct connector at the control board.
**SERVICING INSTRUCTIONS**

15. **Programmer / clock**
   a. Remove appliance from housing.
   b. Remove top panel.
   c. Remove facia glass.
   d. The clock can now be disconnected and disengaged by cutting through the adhesive tape.

16. **Solenoid block**
   a. Remove appliance from housing.
   b. Remove top, rear and right side panels.
   c. Disconnect three compression pipe connections.
   d. Disconnect electric socket from the control board.
   e. Remove 4 screws from side of appliance securing the block.

17. **Pressure switch**
   a. Remove appliance from housing.
   b. Remove top and rear panels.
   c. The pressure switch can now be disconnected and the two securing screws removed.
   
   Note: Ensure that the pressure tubing is pushed securely through the hole into the side cavity when replacing.

19. **Door seal**
   a. Pull off the old seal.
   b. Slacken screws in the stainless steel flue cover at the front of the oven/grill roof to ease insertion of the seal.
   c. Partly open the door to obtain best access for the seal all around the oven/grill.
   d. Locate the middle of the new seal and start to push into place at the middle of the bottom edge of the oven/grill cavity.
   e. Make sure the narrow gap goes to the inside, and locates onto the oven cavity.
   f. **Do not stretch** the seal.
   g. Make sure the seal is fitted correctly as shown, and cut to fit.
   h. Re-tighten the screws in the flue cover.
**TECHNICAL DATA**

**Data Badge**
Front Frame

**Gas Category**
This appliance is for use on either Natural Gas only or LP Gas only. This is clearly marked on the data badge.
Natural Gas - I2H, LP Gas - I3+

**Pressure Test Point**
Top of inlet block

**Pressure Setting**
G20 Natural Gas @ 20 mbar
G30 Butane @ 28-30 mbar
G31 Propane @ 37 mbar

**Ignition**
Automatic Spark

**Oven / Grill Light(s)**
4 x 25W (2 in each oven)

**Electrical supply**
230 - 240V ~ 50Hz

<table>
<thead>
<tr>
<th>Gas</th>
<th>Burner</th>
<th>Nominal Rate Qn</th>
<th>Grammes per hour</th>
<th>Injector size</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Propane</td>
<td>Butane</td>
</tr>
<tr>
<td>Natural Gas</td>
<td>Grill</td>
<td>3.2 kW</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Top Oven</td>
<td>1.8 kW</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Main Oven</td>
<td>2.3 kW</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total heat input</td>
<td>ΣQn 5.5kW</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>LP Gas</td>
<td>Grill</td>
<td>3.2 kW</td>
<td>229 g/h</td>
<td>233 g/h</td>
</tr>
<tr>
<td>Top Oven</td>
<td>1.8 kW</td>
<td>129 g/h</td>
<td>131 g/h</td>
<td>-</td>
</tr>
<tr>
<td>Main Oven</td>
<td>2.3 kW</td>
<td>164 g/h</td>
<td>167 g/h</td>
<td>-</td>
</tr>
<tr>
<td>Total heat input</td>
<td>ΣQn 5.5kW</td>
<td>393 g/h</td>
<td>400 g/h</td>
<td>-</td>
</tr>
</tbody>
</table>
In case of difficulty within the UK and Northern Ireland, please call STOVES Customer Care Centre Helpline on 

**0151 432 7838**

When you dial this number you will hear a recorded message and be given a number of options. This indicates that your call has been accepted and is being held in a queue. Calls are answered in strict rotation as our Customer Care Representatives become available.

**Opening Hours for Customer Care Centre**

- **Monday to Friday** 8am - 8pm
- **Saturday** 8.30am - 6pm
- **Sunday** 10am - 4pm

Enter appliance numbers here for future reference:

- **Model No**
- **Serial No**

Please ensure you have the above details (Model No and Serial No) to hand when calling Stoves Customer Care. They are essential to booking your call.

Outside the UK and Northern Ireland, refer to your local supplier.